

EXHIBIT 21

CUSTOMER	SIEBEL SOFTWARE LICENSE (BEG BATES NO.)	PROVISION (PARAGRAPH NO.)
Adaptive Marketing, LLC	ORCLRS0663966	2.1
American Power Conversion (APC)	ORCLRS1327836	2.1
AMICA Mutual Insurance Company	ORCLRS0660190	2.1
Brandes Investment Partners, LP	ORCLRS0660190	2.1
Brandes Investment Partners, LP	ORCLRS0658514	2.1
Caterpillar, Inc.	ORCLRS0660084	2.1
Ceridian	ORCLRS1328034	1.12, 2.1
Convergys	ORCLRS1322148	2.1
Deutsche Post IT Services GmbH	ORCLRS0176872	2.1
Electric Insurance Company	ORCLRS1287355	2.1
Epcor Utilities	ORCLRS1328183	2.1
Erdman Company	ERDMAN-SUB00005	2.1
Experian Services Corp.	ORCLRS0660156	2.1
FileNet Corporation (IBM)	ORCLRS1323637	2.1
First Service Networks	ORCLRS1296809	2.1
Galileo International, LLC	ORCLRS0660259	2.1
Harland Clarke Corp	ORCLRS1114889	2.1
Harland Clarke Corp	ORCLRS1186408	2.1
Industrial Scientific Corporation	ORCLRS1307632	C., K., Q.
Keynote Systems, Inc.	ORCLRS204484	2.1
Leads Customers Growth	RSI03046751	Definition of "Users"; Paragraph beginning "YOU MAY"
Medical Protective, Inc.	ORCLRS0342117	2.1
Novell, Inc	ORCLRS0810822	2.1, 1.19
NSB Retail Solutions, Inc.	ORCLRS1315139	2.1
Omniceil, Inc.	ORCLRS0658559	2.1
Paccar	ORCLRS1334687	1.15, 2.1
PepsiCo Shared Financial Services	ORCLRS0204497	2.1
Pitney Bowes	ORCLRS0658659	2.0, 1q
Republic Mortgage Insurance Co.	ORCLRS0660232	2.1
Sainsbury	ORCLRS1338025	2.1
SHI International Corp.	ORCLRS0203042	3
Teleroute	ORCLRS1172369	2.1
TransCore Commerical Services, Inc.	ORCLRS0658598	2.1
Ubid Holdings, Inc.	ORCLRS1307774	2.1
USi - EDF Energy	ORCLRS0064748	Footnote 1; License Notes
Ventyx Inc.	ORCLRS1161750	2.1
Virgin Mobile USA Inc	ORCLRS0658543	2.1
Wells Real Estate Funds, Inc.	ORCLRS0659865	2.1
XO Communications Services, Inc.	ORCLRS0664081	2.1